



August 29, 2015

Dear Valued Customer:

Effective August 29, 2015, El Dorado Disposal Service purchased Sierra Disposal Service. We, here at El Dorado Disposal, are looking forward to providing you with the exceptional service that you have come to expect. Your friends at Sierra Disposal Service thank you for their many years of serving you and are working with us to provide a seamless transition. You can continue to call 530-621-4746 for service requests and billing questions throughout September 2015.

In the weeks and months ahead you will begin to see our name change on our trucks, containers, billing and advertising. Rates will remain the same and will be reviewed as customary in July 2016. For now, our routes will be the same as Sierra Disposal, thus your pick-up days will remain the same. If anything should change with regard to your pick-up days, etc. you will be notified in advance. If you should have any questions, you may reach us at our website at [www.eldoradodisposal.com](http://www.eldoradodisposal.com) or 530-626-4141 after September.

Future programs you can look forward to as a customer of El Dorado Disposal Service at no additional charge are:

- Roll carts for garbage and recycling
- Material Recovery(MRF)/Transfer Station Vouchers (for our location at 4100 Throwita Way in Placerville)
- Two annual curbside unlimited green waste pickup events
- Curbside vouchers for pick-up of bulky waste, paint, fluorescent tubes or bulbs, electronic waste and green waste
- The ability to search your address and obtain an electronic collection calendar online
- The ability to sign up for electronic or telephone reminders alerting you of your collection days
- The ability to sign up for emergency notifications regarding service interruptions or weather delays
- A Smart Phone App is now available for you to connect with us using your I-phone or Android service
- You may search a specific item and receive disposal instructions along with the different ways of disposal; such as curbside removal or self hauling to the MRF on our website

Check out our website for additional information at [eldoradodisposal.com](http://eldoradodisposal.com). Our local office is located at 580 Truck Street, Diamond Springs.

We will notify you ahead of time about these new programs as we roll them out. We are very honored and privileged to serve you.

Thank you,  
El Dorado Disposal Service